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13 **UNITED STATES DISTRICT COURT**

14 **CENTRAL DISTRICT OF CALIFORNIA**

15 RICARDO CORBERA, JAMES
16 GROSS, individually and on behalf of
17 other individuals similarly situated

18 Plaintiffs,
19 vs.

20 JPMORGAN CHASE BANK, N.A.
21 an Ohio Corporation, and DOES 1-
22 10, Inclusive,

23 Defendants,

24 } **CASE NO. CV 10-1343 PSG
(JEMx)**

25 } **Judge: Hon. Philip S. Gutierrez**

26 } **CLASS ACTION (FRCP 23)**

27 } **SECOND AMENDED
COMPLAINT FOR DAMAGES**

28 } **1. Failure to Pay Overtime
Compensation in Violation of
Cal. *Labor Code* §1194, et. al;
2. Failure to Indemnify and
Illegal Wage Deductions in
Violation of Cal. *Labor Code*
§§226 and 2802;
3. Failure to Allow and Pay for
Meal and Rest Breaks Under
Cal. *Labor Code* §§200, 226.7,
512, and §12 of CCR Title 8,
Chapter 5, §11040;
4. Failure to Furnish an
Accurate Itemized Wage
Statement upon Payment of
Wages in Violation of Cal.
Labor Code §226;
5. Failure to Pay Full Amount
of Earned "Wages";
6. Failure to Pay Compensation,
Upon Discharge in Violation**

7. of Cal. *Labor Code* §§201-203;
7. **Failure to Pay Earned/Accrued Vacation and/or Personal Time at Termination - *Labor Code* §227.3**
8. **Violation of Cal. *B&P Code* §§17200 *et. seq.***

8 COMES NOW, Plaintiffs RICARDO CORBERA and JAMES GROSS, on
9 their own behalf and on behalf of all similarly situated persons, and for causes of
10 action against Defendants, and each of them, allege as follows:

INTRODUCTORY FACTUAL ALLEGATIONS

12 1. This matter is brought as a class action pursuant to *Federal Rules of Civil*
13 *Procedure* Rule 23, as well as pursuant to applicable laws of the State of California.

14 2. This Complaint alleges systematic violations of California *Wage and*
15 *Hour* laws and is brought by Plaintiffs on their own behalf and on behalf of all current
16 employees, as well as all former employees of Defendants employed in the State of
17 California whose employment with Defendants ended between February 17, 2006 and
18 the date judgment is rendered herein.

19 3. Defendants, and each of them, have violated relevant laws and
20 regulations requiring the timely payment of all agreed upon and earned “wages,”
21 misclassified the Plaintiffs and plaintiff class as “exempt” employees, systematically
22 failed to pay Plaintiffs and plaintiff class overtime pursuant to relevant law, and failed
23 to allow required rest and meal breaks.

24 4. Defendants, and each of them, have systematically violated the
25 provisions of the California *Labor Code*¹ relating to the rights of employees to receive

¹ References hereafter to the *Labor Code* relate to the California *Labor Code*.

1 the timely and full payment of all earned and unpaid wages (in the form of
 2 vacation/personal time/personal days benefits/commissions), including all earned and
 3 unpaid "wages" at the time of termination of employment in violation of *Labor Code*
 4 §§ 201 - 203. Such actions include the failure to pay all vested and unused
 5 vacation/personal time benefits upon termination of employment.

6 5. Defendants, and each of them, have further violated the provisions of
 7 *Labor Code* §227.3 and various appellate level California decision in that they failed
 8 to pay employees at the time of the termination of their employment for accrued
 9 vacation/personal time/personal days that remained accrued (and thus vested) and
 10 unused at the time of the termination of their employment.

11 6. The wages which Defendants have failed to timely and fully pay upon
 12 termination of employment are wages arising from accrued but unused vacation pay
 13 (including "personal time" and/or "personal days" compensation). *Labor Code* §227.3
 14 defines vacation pay as a wage. The California Division of Labor Standards
 15 Enforcement has determined that personal time and/or personal days (as noted above
 16 and hereafter collectively "personal time") compensation, as provided by Defendants
 17 herein to Plaintiffs and the members of the proposed Class, is vacation pay and thus
 18 a wage.

19 7. Additionally, Defendants have failed to pay Plaintiffs and proposed class
 20 members the full amount of their accrued commission payments in a timely manner
 21 as required by law. Instead, Defendants have either not paid the accrued commissions
 22 at all, or changed the method of calculating the commission after the commission had
 23 already been earned and/or accrued, resulting in Plaintiffs and proposed class
 24 receiving less than the amount they were entitled to.

25 8. The Defendants have administered a corporate policy, practice and/or
 26 custom concerning the accrual, vesting and payment of vacation pay (which includes
 27 personal time compensation) which is in violation of California statutory and

decisional law.

9. The actions of Defendants are in violation of *Labor Code* §§ 201 - 203 and 227.3, as well as the wage orders of the Industrial Wage Commission of the State of California and, as a result, are unlawful and unfair acts, and thus constitute a violation of California *Business & Professions Code* § 17200, etc. (Unfair Practices Act).

10. The policies, practices and customs of Defendants described above and herein have resulted in unjust enrichment of Defendants and an unfair business advantage over businesses that routinely adhere to the strictures and requirements of the *Labor Code* and of the *Business & Professions Code*.

JURISDICTION AND VENUE

11. This Court has jurisdiction over this class action pursuant to 22
U.S.C. § 1332 in that the matter in controversy exceeds \$5 million dollars and there
is a diversity of citizenship since Defendant JPMORGAN CHASE BANK, N.A. in
its Articles of Association, designated its main office as Columbus, Ohio and
therefore is not a citizen of the State of California; and the Plaintiffs and proposed
class representatives are citizens of the State of California, and it is estimated over
90% of the proposed Class members, the number of which exceeds 100, are citizens
of the State of California.

12. Venue is proper in this district pursuant to 28 U.S.C. §1391(a) in that Defendants are subject to personal jurisdiction in this district at the time action was commenced and, pursuant to 28 U.S.C. §§ 1391(b)(c), because a substantial part of the events or omissions giving rise to the claims asserted herein occurred and had their primary effect in this judicial district.

GENERAL FACTUAL ALLEGATIONS

Plaintiffs allege:

13. This lawsuit is a class action brought on behalf of the Plaintiff Class

1 which is made up of all persons who are or have been employed by JPMorgan Chase
 2 Bank, N.A. (“Chase” or “Defendant”) as “loan officers,” “banking loan consultants,”
 3 or any other title performing the same general duties, in any of Defendants’ branch
 4 and/or loan offices in the State of California during the Class Period, or as an
 5 employee not associated with a particular branch. Inasmuch as “loan officers,”
 6 “banking loan consultants” and any other job titles performing loan officer duties
 7 performed the same general actions, for ease of reference and continuity, all
 8 “plaintiffs” will be referred to as “loan officers” regardless of their actual job title.

9 14. In this case, Plaintiffs seek relief for themselves and the plaintiff class
 10 under California’s Wage and Hour Laws to remedy Defendants’ failure to pay earned
 11 wages as earned and due, failure to pay overtime compensation in violation of *Labor*
 12 *Code* §1194 and the order and standards promulgated by the California Division of
 13 Labor Standards Enforcement and the California Industrial Welfare Commission;
 14 failure to allow and pay for meal and rest breaks pursuant to *Labor Code* §§200,
 15 226.7, 512, and Section 12 of the *California Code of Regulations*, Title 8, Chapter 5,
 16 Section 11040; failure to pay compensation at time of termination in violation of
 17 *Labor Code* §§201-203; failure to indemnify Plaintiffs for illegal wage deductions in
 18 violation of *Labor Code* §§226 and 2802; and failure to furnish Plaintiff and class
 19 members accurate itemized statements required by *Labor Code* §226 upon payment
 20 of wages.

21 15. The “Class Period” is designated as the time from February 17 , 2006,
 22 through the date judgment is entered, based upon information and belief that the
 23 violations of the *Labor Code*, as described more fully hereinafter, began long before
 24 February 17, 2006, and are continuing. Plaintiff herein reserves the right to amend
 25 this Complaint for Damages to reflect a different “Class Period” as discovery in this
 26 matter proceeds.

27 16. During the “Class Period,” Defendants, and each of them, acting in
 28

1 concert, agreed to institute a plan, and did institute a plan, pursuant to which
2 Defendants would and did (1) unlawfully and willfully failed to pay Plaintiffs and
3 members of the plaintiff class for accrued vacation/personal days/sick days; (2)
4 unlawfully and willfully failed to pay Plaintiffs and members of the plaintiff class for
5 accrued commissions at the rate applicable at the time the commissions were earned;
6 (3) unlawfully and willfully failed to pay overtime compensation to the Plaintiffs and
7 members of the plaintiff class; (4) unlawfully and willfully failed to allow and pay for
8 meal and rest breaks to plaintiff and the plaintiff class; (5) unlawfully and willfully
9 failed to pay compensation owing (including unpaid overtime) in a prompt and timely
10 manner to Plaintiffs and members of the plaintiff class whose employment with
11 Defendant terminated; (6) unlawfully and willfully failed to indemnify Plaintiffs and
12 plaintiff class for illegal wage deductions; and (7) unlawfully and willfully failed to
13 furnish Plaintiffs and plaintiff class accurate itemized statements required by the
14 *Labor Code* upon payment of wages.

15 17. Specifically, defendants have implied and enforced a policy of requiring
16 the Plaintiffs and members of the plaintiff class of loan officers to work
17 uncompensated overtime in violation of California Law, including *Labor Code* §1194
18 and Regulations promulgated under the *Labor Code*. Defendants practicing policy,
19 is and, at all relevant times has been, to fail and refuse to pay overtime compensation
20 due and owing to the plaintiff and members of the plaintiff class in violation of
21 California Law. Defendants, and each of them, have instituted an unlawful policy
22 and practice of treating Plaintiffs and class members as exempt from the legal
23 obligations under California Law to pay overtime compensation and failing and
24 refusing to pay Plaintiffs and members of the plaintiff class overtime pay for overtime
25 work, notwithstanding the fact that Plaintiffs and members of the plaintiff class are
26 not exempt, and are entitled to overtime pay for overtime work. Defendants have
27 treated all of their loan officers as exempt from California's overtime pay
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1 requirements and have refused to pay all such members of the class overtime,
2 notwithstanding the fact that all such loan officers are not exempt and are indeed
3 entitled to overtime pay under California's Wage and Hour Laws.

4 18. Defendants have willfully failed and refused, and continue to fail and
5 refuse, to allow and pay Plaintiffs and members of the plaintiff class for meal and rest
6 breaks, in violation of *Labor Code* §§200, 226.7, 512 and §12 of the *California Code*
7 of *Regulations* Title 8, Chapter 5, §11040.

8 19. Defendants have willfully failed and refused, and continue to fail and
9 refuse, to pay Plaintiffs and members of the plaintiff class, wages (including overtime
10 pay), due and owing at the time Plaintiffs and plaintiff class members' employment
11 with Defendants terminated in a timely and prompt manner as required by *Labor*
12 *Code* §§201-203.

13 20. Defendants have willfully failed and refused, and continue to fail and
14 refuse, to indemnify Plaintiffs and plaintiff class for illegal wage deductions from
15 Plaintiffs and class members "incentive" wages. Plaintiffs and plaintiff class receive
16 "incentive" wages based on performance goals. Defendants have made, and continues
17 to make, deductions from said wages for "errors," in violation of *Labor Code* §§226
18 and 2802.

19 21. Defendants have willfully failed and refused, and continue to fail and
20 refuse, to furnish Plaintiffs and plaintiff class members accurate itemized wage
21 statements upon payment of wages in violation of *Labor Code* §226.

22 22. Plaintiffs and members of the plaintiff class previously were or presently
23 are "loan officers" working in California who were not and are not exempt employees
24 under California Law, working for Defendant.

25 **THE PARTIES**

26 23. Plaintiff RICARDO CORBERA resides in Los Angeles County, State
27 of California. Said Plaintiff was employed by Defendants as a "loan officer" in
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1 Defendants' branch office located in Los Angeles county, California, during the class
 2 period. Plaintiff Corbera was originally hired by Washington Mutual ("WaMu") in
 3 or about August, 2007 and his employment with Defendants ended in or about
 4 October, 2009.² Mr. Corbera is a member of the plaintiff class and of sub-class
 5 No. 1.

6 24. Plaintiff JAMES GROSS resides in Riverside County, State of
 7 California. Said plaintiff was originally employed by Chase as a "loan officer" in
 8 Riverside County, California, in or about October, 2001 and his employment with
 9 Chase ended on or about January 4, 2010. Although not generally operating out of
 10 an office, the last office from which Plaintiff Gross operated was Chase's office
 11 located in Corona, California, during the class period. Mr. Gross is a member of the
 12 plaintiff class and of sub-class No. 1.

13 25. Defendant is a corporation engaged in the mortgage banking business
 14 in the State of California. Said Defendant was at all times doing business throughout
 15 the State of California and had various offices located in the County of Los Angeles.
 16 Many of the members of the plaintiff class, including the representative Plaintiffs
 17 named herein, have been employed during the class period in Los Angeles County.
 18 The practices and policies which are complained of by way of this complaint are
 19 enforced throughout the State of California, including Los Angeles County.

20 26. Plaintiffs do not know the true names or capacities of Defendants sued
 21 herein as Does 1-100, inclusive, and will amend their complaint toward the same, as
 22 soon as is certain.

23 27. Plaintiffs are informed and believe, and on that basis allege, that each of
 24 the fictitiously named Defendants were in some manner legally responsible for the
 25

26 ²Because he began with WaMu, Plaintiff Corbera had the job title "banking loan
 27 consultant." As indicated above, for ease of reference he will be referred to as a "loan
 officer", the term used by Chase.

1 unlawful actions, unlawful policies, and unlawful practices. Plaintiffs will amend the
2 Complaint to set forth the true names and capacities of said Defendants, along with
3 the appropriate charging allegations when the same have been asserted. On the basis
4 of information and belief, it is alleged that each of the defendants herein was the
5 agent of the other and the agent of Chase. Each such Defendant was acting in the
6 scope of his or her agency at all relevant times. Each Defendant's act complained of
7 herein was authorized or ratified by the other Defendants, including Chase or duly
8 authorized representatives or managing agents of Defendants, in the course and scope
9 of the agency for the benefit of themselves, each other, and the benefit of Chase.

10 **CLASS ACTION ALLEGATIONS**

11 28. Plaintiffs bring this action as a Class Action on behalf of the following
12 defined class and sub-class:

13 The Class is comprised of all persons who, within the
14 relevant time periods prior to the filing of this Complaint,
15 have been or currently employed by Defendants in
16 California and who held or hold the positions of "banking
17 loan consultant," "loan officer" or other titles with similar
18 job duties.

19 **Sub-Class 1:**

20 All class members whose employment with Defendants has
21 ended.

22 29. Plaintiffs are informed and believe, and on that basis allege, that during
23 the class period, hundreds, if not thousands of class members have been employed by
24 Chase as loan officers in the State of California. Because so many persons have been
25 employed by Chase as loan officers, the members of the plaintiff class are so
26 numerous that joinder of all members is impossible and/or impracticable.

27 30. Plaintiffs' claims are typical of the members of the plaintiff class.

1 Plaintiffs, like other members of the class of loan officers working for Chase in
2 California, were subjected to Chase's policy and practice of refusing to pay overtime
3 in violation of California Wage and Hour laws. Plaintiffs' job duties were and are
4 typical of those of other class members who worked for Chase as loan officers in
5 California.

6 31. The Class Action is superior to other available methods for the fair and
7 efficient adjudication of this controversy. Plaintiffs will fairly and adequately protect
8 the interests of the members of the class and have retained counsel competent and
9 experienced in both class action and employment litigation.

10 32. Common questions of law, in fact, exist as to all members of the plaintiff
11 class and predominate over any questions affecting solely individual members of the
12 plaintiff class. Among the questions of law and fact, that are relevant to the
13 adjudication of class members claims are as follows:

14 (a) Whether Defendants failed to pay Plaintiffs and the plaintiff class
15 accrued and vested vacation/personal time/personal days as required by law;

16 (b) Whether Defendants mis-classified Plaintiffs and the plaintiff class
17 as exempt employees, under prevailing California Law;

18 (c) Whether Defendants unlawfully failed to pay overtime
19 compensation to the Plaintiffs and plaintiff class in violation of *Labor Code* §1194;

20 (d) Whether Plaintiffs and the plaintiff class of "loan officers" are
21 entitled to overtime pay for overtime hours worked under California Law;

22 (e) Whether Defendants can require Plaintiffs and members of the
23 plaintiff class to work overtime hours without compensation as a condition of their
24 employment;

25 (f) Whether Chase's policy and practice of failing to pay overtime to
26 "loan officers" violates applicable provisions of California Law, including *Labor*
27 *Code* sections, applicable Industrial Welfare Commission Orders, and applicable
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1 State Regulations;

2 (g) Whether Defendants unlawfully and/or willfully failed to allow
3 and pay for meal and rest breaks to Plaintiffs and plaintiff class pursuant to *Labor*
4 *Code* §§200, 226.7, 512, and §12 of California Code of Regulations, Title 8, Chapter
5, §11040;

6 (h) Whether Defendants unlawfully and/or willfully failed to promptly
7 pay compensation owing (including monthly “draws” and/or unpaid overtime pay)
8 to Plaintiffs and members of the plaintiff class upon termination of their employment
9 in violation of *Labor Code* §§201-203;

10 (i) Whether Defendants unlawfully and/or willfully failed to indemnify
11 Plaintiffs and plaintiff class for illegal wage deductions in violation of *Labor Code*
12 §§226 and 2802;

13 (j) Whether Defendants unlawfully and/or willfully failed to furnish
14 Plaintiffs and the plaintiff class accurate itemized wage statements upon payment of
15 wages in violation of *Labor Code* §226;

16 (k) Whether Defendants improperly paid a lower wage by changing
17 its compensation policies concerning commissions that had already been earned;

18 (l) Whether Plaintiffs and members of the plaintiff class sustained
19 damages, and if so, the proper measure of such damages, as well as interest, penalties,
20 costs, attorneys’ fees, and equitable relief; and,

21 (m) Whether the Defendants violated the Unfair Business Practices
22 Law of California, §17200, *et seq.*, by violating the above cited provisions, and
23 treating the Plaintiffs and members of the plaintiff class unfairly by failing to pay
24 overtime, failing to provide and pay for meal and rest breaks, failing to pay wages
25 upon termination, for taking illegal wage deductions and/or wage deductions from
26 Plaintiffs and class members’ wages, and failing to furnish an accurate itemized wage
27 statement upon payment of wages.

1 33. Plaintiffs know of no difficulty which will be encountered in the
2 management of this litigation which would preclude its maintenance as a class action.

FIRST CAUSE OF ACTION

FAILURE TO PAY OVERTIME COMPENSATION

IN VIOLATION OF CAL. LABOR CODE §1194 *et. al*

(Against All Defendants)

On behalf of Plaintiffs and the Plaintiff Class)

8 34. Plaintiffs hereby reallege, and incorporate by reference as though set
9 fully forth herein, the allegations contained in paragraphs 1 through 33. This cause
10 of action is pled against Chase and DOES 1 –100, inclusive.

11 35. Pursuant to Industrial Welfare Commission Order 4, California *Code of*
12 *Regulations*, Title 8, Chapter 5, §11040, §12, and *Labor Code* §§200, 226, 500, 510,
13 512, 1194, and 1198, Defendants were required to compensate Plaintiffs and members
14 of the class for all overtime, which is calculated at one and one-half (1½) times the
15 regular rate of pay for hours worked in excess of eight (8) hours per day and/or forty
16 (40) hours per week, and for the first eight (8) hours on the seventh consecutive work
17 day; with double time after eight (8) hours on the seventh day of any work week, or
18 after 12 hours in any work day.

19 36. Plaintiffs and members of the plaintiff class were and are non-exempt
20 employees entitled to the protections of Industrial Welfare Commission Order 4,
21 California *Code of Regulations*, Title 8, §11040, §12, and *Labor Code* §§200, 226,
22 500, 510, 512, 1194, and 1198. During the course of Plaintiffs' employment, and
23 during the course of the employment of the members of the class, Defendants failed
24 to compensate Plaintiffs and the class for overtime hours worked as required under
25 the aforementioned labor codes and regulations.

26 37. Under the aforementioned wage orders, statutes, and regulations,
27 Plaintiffs and members of the class are entitled to one and one-half (1½) times and/or

1 double their regular rate of pay for overtime work performed during the four (4) years
2 preceding the filing of this Complaint, based on appropriate calculations of the "total
3 remuneration" for each workweek.

4 38. In violation of state law, Defendants have knowingly and willfully
5 refused to perform their obligations to compensate Plaintiffs and the class for all
6 wages earned and all hours worked. As a direct result, Plaintiffs and the class have
7 suffered, and continue to suffer, substantial losses related to the use and enjoyment
8 of such wages, lost interest on such wages, and expenses and attorneys' fees in
9 seeking to compel Defendants to fully perform their obligations under state law, all
10 to their respective damage in amounts according to proof at time of trial, but in
11 amounts in excess of the minimum jurisdiction of this Court.

12 39. Defendants committed the acts alleged herein knowingly and willfully,
13 with the wrongful and deliberate intention of injuring Plaintiffs and the class, from
14 improper motives amounting to malice, and in conscious disregard of Plaintiffs'
15 rights and the rights of the class. Plaintiffs and the class are thus entitled to recover
16 nominal, actual, compensatory, punitive, and exemplary damages in amounts
17 according to proof a time of trial, but in amounts in excess of the minimum
18 jurisdiction of this Court.

19 40. Defendants' conduct described herein violates Industrial Welfare
20 Commission Order 4, California *Code of Regulations*, Title 8, §11040, §12, and
21 *Labor Code* §§200, 226, 500, 510, 512 and 1198. Therefore, pursuant to *Labor Code*
22 §§200, 203, 226, 226.7, 512, 558 and 1194, Plaintiffs and the class are entitled to
23 recover the unpaid balance of overtime compensation Defendants owe Plaintiffs and
24 the class, plus interest, penalties, attorneys' fees, expenses, and costs of suit.

25 WHEREFORE, Plaintiffs request relief as hereinafter provided.

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SECOND CAUSE OF ACTION

**FAILURE TO INDEMNIFY AND ILLEGAL WAGE DEDUCTIONS
IN VIOLATION OF CAL. LABOR CODE §§226 AND 2802
(Against All Defendants**

On behalf of Plaintiffs and the Plaintiff Class)

41. Plaintiffs hereby reallege, and incorporate by reference as though set fully forth herein, the allegations contained in paragraphs 1 through 40. This cause of action is pled against Chase and DOES 1 - 100, inclusive.

42. Pursuant to *Labor Code* §2802, requiring employees to expend monies or indemnify their employer for losses in direct consequence of the discharge of their duties, is unlawful. Pursuant to Industrial Welfare Commission Orders 4, California *Code of Regulations*, Title 8, Chapter 5, §11040, *Labor Code* §226, and other laws of the State of California, it is also unlawful for employers to make set-offs and/or deductions from employees' wages, and to fail to properly itemize all deductions from wages.

43. Defendants were required to indemnify and reimburse Plaintiffs and members of the class for all expenditures or losses incurred in direct consequence of the discharge of their duties, but failed to indemnify and reimburse as an employer is required to do under the laws and regulations of the State of California. Further, Defendants made unlawful deductions and/or set-offs from Plaintiffs' and class members' wages, and failed to properly itemize all deductions from wages in violation of *Labor Code* §§226 and 2802, and Industrial Welfare Commission Orders 4, California *Code of Regulations*, Title 8, Chapter 5, §11040.

44. During the four (4) years preceding the filing of this Complaint, Defendants have withheld indemnification from, charged, deducted, and/or set-off the wages of Plaintiffs and class members for illegal purposes.

45. In violation of state law, Defendants have knowingly and willfully

1 refused to perform their obligations to compensate Plaintiffs and the class for all
2 wages earned and all hours worked, and failed to properly indemnify and reimburse
3 Plaintiffs and the class. As a direct result, Plaintiffs and the class have suffered, and
4 continue to suffer, substantial losses related to the use and enjoyment of such wages,
5 lost interest on such wages, and expenses and attorneys' fees in seeking to compel
6 Defendants to fully perform their obligation under state law, all to their respective
7 damage in amounts according to proof at time of trial, but in amounts in excess of the
8 minimum jurisdiction of this Court.

9 46. Defendants committed the acts alleged herein knowingly and willfully,
10 with the wrongful and deliberate intention of injuring Plaintiffs and the class, from
11 improper motives amounting to malice, and in conscious disregard of Plaintiffs'
12 rights and the rights of the class. Plaintiffs and the class are thus entitled to recover
13 nominal, actual, compensatory, punitive, and exemplary damages in amounts
14 according to proof at time of trial, but in amounts in excess of the minimum
15 jurisdiction of this Court.

16 47. Defendants' conduct described herein violates *Labor Code* §§ 226 and
17 2802. As a proximate result of the aforementioned violations, Plaintiffs and the class
18 have been damaged in an amount according to proof at time of trial, but in an amount
19 in excess of the jurisdiction of this Court. Therefore, pursuant to *Labor Code*
20 §§§§200, 203, 218.5, 226, 226.7, 512, 558, 1194 and 2802, Plaintiffs and the class
21 are entitled to recover the unpaid balance of wages Defendants owe, plus interest,
22 penalties, attorneys' fees, expenses, and costs of suit.

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THIRD CAUSE OF ACTION

**FAILURE TO ALLOW AND PAY FOR MEAL AND REST BREAKS
UNDER CAL. LABOR CODE §§200, 226.7, 512, AND §12 OF
CCR TITLE 8, CHAPTER 5, §11040**

(Against All Defendants On behalf of Plaintiffs and the Plaintiff Class)

48. Plaintiffs hereby reallege, and incorporate by reference as though set fully forth herein, the allegations contained in paragraphs 1 through 47. This cause of action is pled against Chase and DOES 1 - 100, inclusive.

49. At all times relevant herein, Defendants were required to compensate their hourly employees for all hours worked upon reporting for work at the appointed time stated by the employer, pursuant to Industrial Welfare Commission Order 4, California *Code of Regulations*. Title 8, Chapter 5, §11040, §12, and *Labor Code* §§200, 226, 226.7, 500, 510, 1197, 1194 and 1198.

50. For the four (4) years preceding the filing of this action, Defendants failed to compensate Plaintiffs and members of the plaintiff class for all hours worked by not compensating them for work performed. Defendants failed to pay applicable minimum wages; Defendants failed to provide breaks as required by law; defendants failed to compensate employees for overtime based on “total remuneration” for the work week; Defendants failed to pay for meal periods; Defendants did not accurately record hours worked; Defendants failed to properly itemize wages; and other reasons to be discovered.

51. Under the aforementioned wage orders and regulations, Plaintiffs and plaintiff class are entitled to recover compensation for all hours worked, but not paid, for the four (4) years preceding the filing of this Complaint, plus reasonable attorneys' fees and costs of suit pursuant to *Labor Code* §§218.5, 1194, and penalties pursuant to *Labor Code* §§203 and 226, 226.7, and 558.

52. In violation of state law, Defendants have knowingly and willfully

1 refused to perform their obligations to compensate Plaintiffs and plaintiff class for all
2 wages earned and all hours worked. As a direct result, Plaintiffs and plaintiff class
3 have suffered, and continue to suffer, substantial losses related to the use and
4 enjoyment of such wages, lost interest on such wages, and expenses and attorneys'
5 fees in seeking to compel defendants to fully perform their obligation under state law,
6 all to their respective damage in amounts according to proof at time of trial, but in
7 amounts in excess of the jurisdiction of this Court. Defendants committed the acts
8 alleged herein knowingly and willfully, with the wrongful and deliberate intention of
9 injuring Plaintiffs and members of the plaintiff class, from improper motives
10 amounting to malice, and in conscious disregard of Plaintiffs' rights. Plaintiffs and
11 plaintiff class are thus entitled to recover nominal, actual, compensatory, punitive,
12 and exemplary damages in amount according to proof at time of trial, but in amounts
13 in excess of the jurisdiction of this Court.

14 53. As a proximate result of the aforementioned violations, Plaintiffs and
15 plaintiff class have been damaged in an amount according to proof at time of trial, but
16 in an amount in excess of the jurisdiction of this Court.

17 54. Defendants' conduct described herein violates Industrial Welfare
18 Commission Order 4, California *Code of Regulations*, Title 8, §11040, §12, and
19 *Labor Code* §§200, 203, 218.5, 226, 226.7, 512, 558, 1194, and 1198. Therefore,
20 pursuant to California *Code of Regulations*, Title 8, §11040, §12 and *Labor Code*
21 §§203, 218.5, 226, 226.7, 512, 558, 1194 and 1198, Plaintiffs and plaintiff class are
22 entitled to recover damages for the nonpayment of wages of all hours worked that
23 were improperly deducted by Defendants' policies, liquidated damages for
24 underpayment of minimum wages, penalties, reasonable attorneys' fees, expenses,
25 and costs of suit.

26 WHEREFORE, Plaintiffs request relief as hereinafter provided.

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FOURTH CAUSE OF ACTION

**FAILURE TO FURNISH AN ACCURATE ITEMIZED WAGE
STATEMENT UPON PAYMENT OF WAGES IN VIOLATION OF CAL.
LABOR CODE §226**

(Against All Defendants On behalf of Plaintiffs and the Plaintiff Class)

55. Plaintiffs hereby reallege, and incorporates by reference as though set fully forth herein, the allegations contained in paragraphs 1 through 54. This cause of action is pled against Chase and DOES 1 - 100, inclusive.

56. *Labor Code* §226(a) sets forth reporting requirements for employers when they pay wages, as follows: “Every employer shall ... at the time of each payment of wages, furnish his or her employees ... an itemized statement in writing showing (1) gross wages earned; (2) total hours worked by the employee... (3) the number of piece-rate units earned and any applicable piece rate if the employee is paid on a piece-rate basis....” Section (e) provides: “An employee suffering injury as a result of a knowing and intentional failure by an employer to comply with subdivision (a) shall be entitled to recover the greater of all actual damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and one hundred dollars (\$100) per employee for each violation in a subsequent pay period, not exceeding an aggregate penalty of four thousand dollars (\$4000), and shall be entitled to an award of costs and reasonable attorney’s fees.”

57. Defendants failed to accurately record the overtime hours worked by Plaintiffs and plaintiff class members.

58. Additionally, Defendants failed to accurately itemize the piece-rate units earned by Plaintiffs and plaintiff class members, by failing to break down their incentive pay for production goals set for the amount of loans closed in a month and/or pay period.

59. Plaintiffs and plaintiff class members were damaged by these failures

1 because, among other things, the failures hindered Plaintiffs and plaintiff class
2 members from determining the amounts of wages actually owed to them.

3 60. Plaintiffs and plaintiff class members request recovery of *Labor Code*
4 §226(e) penalties according to proof, as well as interest, attorney's fees and costs
5 pursuant to *Labor Code* §226(e), in a sum as provided by the *Labor Code* and/or
6 other statutes.

7 **FIFTH CAUSE OF ACTION**

8 **FAILURE TO PAY FULL AMOUNT OF EARNED "WAGES"**

9 **(Against All Defendants On behalf of Plaintiffs and the Plaintiff Class)**

10 61. Plaintiffs hereby reallege, and incorporate by reference as though set
11 fully forth herein, the allegations contained in paragraphs 1 through 60. This cause
12 of action is pled against Chase and DOES 1 - 100, inclusive.

13 62. During the relevant class period, the Plaintiffs and plaintiff class had
14 agreed with Chase to perform tasks on behalf of Chase with the understanding and
15 agreement that Plaintiffs and plaintiff class would be paid a certain "wage" for their
16 actions, which "wage" included, but was not limited to, commissions on certain
17 activities. Plaintiffs and plaintiff class performed the agreed upon activities and
18 earned and became vested in certain wages, including commissions for those
19 activities.

20 63. On or about July 1, 2009, Chase unilaterally changed the terms of the
21 employment contract applicable to Plaintiffs and the plaintiff class, thereby changing
22 the "wages" including commissions, that would be earned by Plaintiffs and plaintiff
23 class.

24 64. Additionally, Chase unilaterally determined that the newly instituted
25 employment contract would be applied to commissions that had been earned and
26 vested by Plaintiffs and plaintiff class prior to July 1, 2009, but which "wages,"
27 including commissions, had not yet been paid by Defendants.

1 65. Because of the unilateral decision of Chase, Plaintiffs and Plaintiff class
2 were not paid the full value of all “wages” (including commissions) which had been
3 earned and vested, but not yet paid.

4 66. Plaintiffs and other Class Members are entitled to recover all unpaid
5 wages from Defendants.

6 WHEREFORE, Plaintiffs request relief as hereinafter provided.

SIXTH CAUSE OF ACTION

**FAILURE TO PAY COMPENSATION UPON DISCHARGE
IN VIOLATION OF CAL. LABOR CODE §§201-203**

10 (Against All Defendants On behalf of Plaintiffs and the Plaintiff Class)

11 67. Plaintiffs hereby reallege, and incorporate by reference as though set
12 fully forth herein, the allegations contained in paragraphs 1 through 66. This cause
13 of action is pled against Chase and DOES 1 - 100, inclusive.

14 68. *Labor Code* § 201 provides, in relevant part, “[I]f an employer
15 discharges an employee, the wages earned and unpaid at the time of discharge are due
16 and payable immediately.”

17 69. *Labor Code* § 202 provides, in relevant part, “[I]f an employee not
18 having a written contract for a definite period quits his or her employment, his or her
19 wages shall become due and payable not later than 72 hours thereafter, unless the
20 employee has given 72 hours previous notice of his or her intention to quit, in which
21 case the employee is entitled to his or her wages at the time of quitting.”

22 70. Pursuant to *Labor Code* §201, upon former employee Plaintiffs' and
23 class members' termination dates, Defendants were required to pay Plaintiffs and
24 class members all earned. At the time of Plaintiffs' and class members' respective
25 termination dates, Plaintiffs and class members had unpaid wages, which wages
26 included earned and unpaid commissions and monthly "draws." In violation of *Labor*
27 *Code* §201, Defendants failed to pay former employee Plaintiffs and class members

1 all of the amount of wages due and owing them, in amounts to be proven at the time
2 of trial, but in excess of the jurisdiction of this Court.

3 71. Defendants' failure to pay former employee Plaintiffs and class members
4 the respective wages due and owing them was willful, and done with the wrongful
5 and deliberate intention of injuring Plaintiffs and class members, from improper
6 motives amounting to malice, and in conscious disregard of their rights.

7 72. Defendants' willful failure to pay former employee Plaintiffs and
8 plaintiff class all of the wages due and owing them constitutes violations of *Labor*
9 *Code* §§201 and 203, which provides that an employee's wages will continue as a
10 penalty up to thirty (30) days from the time the wages were due. Therefore, former
11 employee Plaintiffs and class members are each entitled to penalties pursuant to
12 *Labor Code* §203.

13 73. Pursuant to *Labor Code* §218.5, former employee Plaintiffs and class
14 members are also entitled to an award of reasonable attorneys' fees, expenses, and
15 costs incurred in this action.

16 WHEREFORE, Plaintiffs request relief as hereinafter provided.

17 **SEVENTH CAUSE OF ACTION**

18 **FAILURE TO PAY EARNED/ACCRUED VACATION AND/OR
19 PERSONAL TIME AT TERMINATION**

20 **LABOR CODE §227.3**

21 **(Against All Defendants On behalf of Plaintiffs and the Plaintiff Class)**

22 74. Plaintiffs hereby reallege, and incorporate by reference as though set
23 fully forth herein, the allegations contained in paragraphs 1 through 73. This cause
24 of action is pled against Chase and DOES 1 - 100, inclusive.

25 75. *Labor Code* § 227.3 states in relevant part, "unless otherwise provided
26 by a collective-bargaining agreement, whenever a contract of employment or
27 employer policy provides for paid vacations, and an employee is terminated without

1 having taken off his vested vacation time, all vested vacation shall be paid to him as
2 wages at his final rate in accordance with such contract of employment or employer
3 policy respecting eligibility or time served. . .”

4 76. The California Division of Labor Standards Enforcement has determined
5 that personal compensation time, as provided by Defendants herein to the members
6 of the class, is considered to be vacation pay and thus a wage.

7 77. The amount of earned and unpaid vacation and/or personal time wages
8 due to Plaintiffs and those members of the class who have never received all earned
9 and unpaid wages can be ascertained from Defendants' payroll and related records.

10 78. Pursuant to *Labor Code* §201, upon former employee Plaintiffs' and
11 class members' termination dates, Defendants were required to pay Plaintiffs and
12 class members all earned. At the time of Plaintiffs' and class members' respective
13 termination dates, Plaintiffs and class members had unpaid wages, which wages
14 included earned and unpaid vacation/personal. In violation of *Labor Code* §201,
15 Defendants failed to pay former employee Plaintiffs and class members all of the
16 amount of wages due and owing them, in amounts to be proven at the time of trial,
17 but in excess of the jurisdiction of this Court.

18 79. Defendants' failure to pay former employee Plaintiffs and class members
19 the respective wages due and owing them was willful, and done with the wrongful
20 and deliberate intention of injuring Plaintiffs and class members, from improper
21 motives amounting to malice, and in conscious disregard of their rights.

22 80. Defendants' willful failure to pay former employee Plaintiffs and
23 plaintiff class all of the wages due and owing them constitutes violations of *Labor*
24 *Code* §§201 and 203, which provides that an employee's wages will continue as a
25 penalty up to thirty (30) days from the time the wages were due. Therefore, former
26 employee Plaintiffs and class members are each entitled to penalties pursuant to
27 *Labor Code* §203.

28

1 81. Pursuant to *Labor Code* §218.5, former employee Plaintiffs and class
2 members are also entitled to an award of reasonable attorneys' fees, expenses, and
3 costs incurred in this action.

4 WHEREFORE, Plaintiffs request relief as hereinafter provided.

EIGHTH CAUSE OF ACTION

VIOLATIONS OF CALIFORNIA

BUSINESS AND PROFESSIONS CODE SECTION 17200, *et al*

(Against All Defendants On behalf of Plaintiffs and the Plaintiff Class)

9 82. Plaintiffs hereby reallege, and incorporate by reference as though set
10 fully herein, the allegations contained in paragraphs 1 through 81. This cause of
11 action is pled against Chase and DOES 1-100, inclusive.

12 83. By violating the statutes and regulations laid out in this Complaint, and
13 incorporated by reference hereto, and unfairly deducting wages for “errors” from
14 Plaintiffs’ and class members’ pay, and failing to furnish an accurate itemized wage
15 statement, Defendants’ acts constitute unfair and unlawful business practices under
16 *Business and Professions Code* §17200, *et. seq.*

17 84. Defendants' violations of California wage and hour laws and illegal
18 payroll practices or payment policies constitute a business practice because it was
19 done repeatedly over a significant period of time, and in a systematic manner to the
20 detriment of Plaintiffs and plaintiff class members.

21 85. For the four (4) years preceding the filing of this action, Plaintiffs and
22 plaintiff class members have suffered damages and request restitution of all monies
23 and profits to be disgorged from Defendants in an amount according to proof at the
24 time of trial.

PRAYER FOR RELIEF

26 WHEREFORE, Plaintiffs and members of plaintiff class pray for judgment as
27 follows:

1. For nominal damages;
2. For compensatory damages;
3. For restitution of all monies due to Plaintiffs and members of the
plaintiff class, and disgorged profits from the unlawful business practice
of Defendants;
4. For waiting time penalties pursuant to *Labor Code* §203;
5. For Penalties pursuant to *Labor Code* §§206, 226, 226(e), 226.7, 512,
558, 1194, and 1194.2;
6. For interest accrued to date;
7. Injunctive relief enjoining Defendants from engaging in the unlawful
and unfair business practices complained of herein;
8. For all penalties permitted by California's Private Attorney General's Act
(PAGA), *Labor Code* §2698, *et. seq.*, based on all of the alleged
statutory violations set forth in this Complaint;
9. For costs of suit and expenses incurred herein pursuant to *Labor Code*
§§218.5, 226 and 1194;
10. For reasonable attorneys' fees pursuant to *Labor Code* §§218.5, 226,
and 1194; and,
11. For all such other and further relief that the Court may deem just and
proper.

21
22 DATED: May 24, 2010

MARLIN & SALTZMAN, LLP

23
24 By: /S/
25 Marcus J. Bradley, Esq.
26 Attorneys for Plaintiffs and
27 plaintiff class
28

DEMAND FOR JURY TRIAL

NAMED PLAINTIFFS hereby demand a jury trial.

DATED: May 24, 2010

MARLIN & SALTZMAN, LLP

By: /S/
Marcus J. Bradley, Esq.
Attorneys for Plaintiffs and
plaintiff class